

Terms of Business

Tynedale Family Funeral Directors Ltd

Clients are required to sign our Terms and Conditions during funeral arrangements.

- The client is responsible for any third party charges. These are charges we pay on your behalf such as crematorium /burial fees, doctors' fees, officiant fees etc. Tynedale Family Funeral Directors will recover these costs from the client 48 hours before the funeral.
- Tynedale Family Funeral Directors Ltd charges are payable by the client within 14 days after the funeral takes place. We offer a finance facility where the client can pay by monthly instalments. This can be used to pay for part or all of a funeral balance. This facility is offered by Funeral Safe. Interest will be payable on such payments. Clients can apply for Funeral Safe on our website.
- If you are applying to the DWP or have a life insurance policy, payment in full must be made 48 hours before the funeral takes place. Failure to do so may result in the cancellation of funeral.
- Tynedale Family Funeral Directors Ltd may pass on to the client the cost of any third party charges or fees (such as Court costs, Solicitors fees and Debt Collection Agency fees) that has incurred in the collection of a debt that has not been settled within the specified time frame.